



Metro Relief Privacy Policy – July 16, 2026

PRIVACY POLICY

At Metro Relief, we are committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information when you engage with us through our website, MMS messages, and other services.

1. Information We Collect

We may collect the following types of personal information:

- **Contact Information:** Name, email address, phone number, and mailing address.
- **Donor Information:** Payment information and donation history.
- **Usage Data:** Information about how you interact with our website, emails, and MMS messages.

2. How We Use Your Information

The information we collect is used for the following purposes:

- To communicate with you regarding donations, events, and updates.
- To send personalized MMS messages and other forms of communication.
- To process donations securely via third-party platforms such as Stripe.
- To improve our services and website functionality.

3. How We Protect Your Information

We implement industry-standard security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction.

We use secure payment processors to ensure your financial information is encrypted and protected.

4. Sharing of Information

We do not sell or rent your personal information to third parties. We may share your information with service providers who assist us with our operations, such as payment processors or messaging platforms, only as necessary to perform their functions.

5. Your Choices

You may opt-out of receiving communications from us at any time by following the unsubscribe instructions provided in our emails and MMS messages.

If you have any concerns about your data or wish to update or delete your information, please contact us at info@metrorelief.org



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6. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be reflected on this page, and we encourage you to review it periodically.

7. Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at:

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